

# SAFE · CLEAN · CARING

CAPE TOWN CENTRAL CITY IMPROVEMENT DISTRICT

The CCID's security component works closely with the South African Police Services and law enforcement agencies to ensure that we have a safe and secure Central City. The CCID's security force is deployed in the Central City with officers on duty 24 hours a day, 7 days a week.

## should you be a victim of crime

- ▶ Stay calm do not panic.
- ▶ Don't resist – follow all instructions.
- ▶ Try and remember the description/characteristics of the attacker.
- ▶ Report the crime to the SAPS.



## emergency numbers

Police	<b>10111</b>
Ambulance	<b>10177</b>
CT Police Station	<b>021 467 8002</b>
Fire Department	<b>021 535 1100</b>
All Emergencies	<b>107</b> (landlines only)
Metro Police	<b>021 596 1999</b>
Emergencies	<b>112</b> (cellphones only)
Netcare 911 & NSRI	<b>082 911</b>
<b>CCID 24-hr no.</b>	<b>082 415 7127</b>



## 24-HOUR SECURITY CONTROL CENTRE

082 415 7127

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infestation



# travel tips

CENTRAL CITY IMPROVEMENT DISTRICT  
www.capetowncid.co.za



# travel tips

## hotel safety

- ▶ Place your valuables/passport in a hotel safe.
- ▶ Never leave your property unattended.
- ▶ Close and lock the door when you are in your room.
- ▶ Don't open the door without first checking who it is.



## car

- ▶ Keep your doors locked at all times.
- ▶ Park in well-lit areas at night.
- ▶ Keep enough distance from the car in front of you to enable you to change lanes and drive away in a hurry.
- ▶ Don't pick-up hitchhikers or strangers.
- ▶ Look around before entering your driveway.
- ▶ Always have your car/house keys ready when walking to your car/entrance to your home.
- ▶ Be alert of strangers begging at intersections and avoid giving them money – rather donate to a known charity.
- ▶ Never open your window when approached by a stranger.
- ▶ If you think you are being followed drive to a busy place or a police station.
- ▶ Don't keep any items visible on the seat of your vehicle.



## in the street

- ▶ Don't walk in deserted or dark areas.
- ▶ Keep your handbag and possessions close to your body.
- ▶ Don't use your cell phone while walking.
- ▶ Plan your route before you set out on an excursion.
- ▶ Keep your cell phone and wallet tucked away.
- ▶ Avoid wearing expensive jewellery or visibly carrying cameras and other valuables.
- ▶ Don't carry large sums of money and avoid counting it in the open.
- ▶ Tell someone where you are going and when you expect to return.

## beach and pool

- ▶ Don't drink alcohol and swim.
- ▶ Children can drown in shallow water, watch them constantly.
- ▶ Read and obey warning notices.
- ▶ Don't dive into shallow water.
- ▶ Don't leave your belongings unattended when swimming.

## atm and bank

- ▶ Use ATMs in well-lit and safe places.
- ▶ Don't allow your card to be removed from your sight.
- ▶ Don't accept help from strangers or give out your pin, not even to persons claiming to be bank officials.
- ▶ Watch out for the people standing very close to you and looking over your shoulder as you type in your pin.
- ▶ Never leave your card in the ATM, if stuck, follow instructions provided on the ATM machine.
- ▶ Make sure you are not followed after a transaction.



## entertainment

- ▶ It is recommended that you use registered, qualified tour guides.
- ▶ Don't leave handbags under tables, on the backs of chairs or on restroom hooks.
- ▶ Don't leave cell phones or wallets on restaurant tables.
- ▶ Keep your credit card in sight all the time.
- ▶ Don't leave drinks unattended.



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## give responsibly

- ▶ Don't give directly to people begging on the street.
- ▶ Support recognised NGOs and projects assisting homeless adults and children.
- ▶ Give of your time and skills.

## home

- ▶ Never allow strangers into your house, building, foyer or flat – always confirm their legitimacy.
- ▶ Invest and utilise in a good overall security system.
- ▶ Adequate lighting around the perimeter of your house acts as a good deterrent.
- ▶ Trim shrubs around windows and entrances so they cannot conceal intruders.
- ▶ When you leave your home at night leave interior lights on, as well as your television or radio, so that your house **looks and sounds occupied**.
- ▶ If living in a complex don't open entrance/foyer doors to strangers and prevent tailgating.
- ▶ Never disclose that you are home alone.
- ▶ Always be alert to vehicles or persons following you into your entrance or the garage.
- ▶ Educate everyone regarding these safety precautions.
- ▶ Don't leave firearms unattended.
- ▶ Keep a list of emergency numbers next to the telephone.



## attending conferences or meetings in town

- ▶ Stay in a group.
- ▶ Don't keep all your money in one pocket.
- ▶ Stay on lit paths.
- ▶ Use accredited taxis and cabs.
- ▶ Be vigilant while withdrawing money from ATMs.